

Saver Day Pass Municipality – City of Wallisellen

ticket purchase

Tickets must be purchased on site at the reception desk of the city of Wallisellen. Advance reservations are not possible.

To issue the Saver Day Pass Municipality, we require the following information:

- First and last name
- Date of birth
- Indication: Full fare or Half Fare Card
- Travel date(s)

👉 An official ID or the SwissPass makes data entry easier.

⚠️ If the information provided does not match the ID, you risk a fine.

Refunds

A refund is only possible in the following cases (minus a CHF 10.– processing fee):

- Multiple purchases of identical Saver Day Pass Municipality tickets (all tickets must be presented)
- Wrong customer category selected (e.g. Half Fare instead of Full Fare; ticket and Half Fare travelcard must be presented)
- Inability to travel due to illness or accident (medical certificate stating "unfit to travel" required)
- Death of the customer (death certificate must be presented)

Special case:

If a personal travelcard (e.g. GA Travelcard) is purchased after the Saver Day Pass Municipality, a refund will be granted without a processing fee (the new travelcard must be presented).

Important to know

- The ticket must be checked before payment (personal details, travel date, and price). It is then stamped and signed by the customer. By signing, the customer confirms that all details are correct.
- After signing, no further changes can be made, except in the exceptional cases listed above.
- An exchange to another travel date is not possible. If another date is desired, a new ticket must be purchased.
- Telephone reservations are not possible.