

Saver Day Pass Municipality – City of Wallisellen

Ticket Order

To issue the Saver Day Pass Municipality, we require the following information:

- First and last name
- Date of birth
- Indication: Full fare or Half Fare Card
- Travel date(s)

👉 An official ID or the SwissPass makes data entry easier.

⚠️ If the information provided does not match the ID, you risk a fine.

Refunds

A refund is only possible in the following cases (minus a CHF 10.– processing fee):

- Multiple purchases of identical Saver Day Pass Municipality tickets (all tickets must be presented)
- Wrong customer category selected (e.g. Half Fare instead of Full Fare; ticket and Half Fare travelcard must be presented)
- Inability to travel due to illness or accident (medical certificate stating "unfit to travel" required)
- Death of the customer (death certificate must be presented)

Special case:

If a personal travelcard (e.g. GA Travelcard) is purchased after the Saver Day Pass Municipality, a refund will be granted without a processing fee (the new travelcard must be presented).

Important to know

- After payment and issue of the ticket, no changes are possible except in the exceptional cases listed above.
- An exchange to another travel date is not possible. If another date is desired, a new ticket must be purchased.
- Telephone reservations are not possible.